

**TPEi**

# Air5





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# Section 1 - Precautions

## 1.1 IMPORTANT SAFETY PRECAUTIONS



**WARNING - When using electric products, the tool's safety precautions should always be followed. Follow the instructions below closely.**

1. Read all the instructions before using this product. This manual contains important instructions for the Air5 charger which shall be followed during the installation, operation, and maintenance of the charger.
2. Children should be supervised if they are in the vicinity of the Air5 while the Air5 is in use. Children should not use this device.
3. Do not put any of your or another person's body, clothing, or accessories into the tool's Electric Vehicle (EV) connector.
4. Do not use this product if the charging cable is frayed, has broken insulation, or has any other signs of damage.
5. Do not use this product if the enclosure or the charging plug is broken, cracked, open, or shows any other indication of damage.
6. Note the operating temperature rating (-30°C to +50°C).

A certified AC Surge Protection Device (SPD) is suggested to be installed upstream, close to the charging station. SPDs shall comply with standard IEC/ EN 61643-11, and the rated voltage against lightning overvoltage shall be lower than 2.5kV.

A certified Circuit Breakers should be installed upstream, close to the charging station, or incorporate a Residual Current Device (RCD). If installed, circuit breakers shall comply with the standards IEC 60898-1, IEC 60947-2, or IEC 61009-1.

Model	Breaker Current Rating
Air5_7K_C5_EU	40A 1-Phase
Air5_11K_C7_EU	20A 3-Phase
Air5_22K_C5_EU	40A 3-Phase

All these protection devices shall be chosen based on the appropriate technical specification, that is, working voltage  $\geq$  charging station working voltage, working current  $\geq$  charging station working current, Ingress Protection (IP)  $\geq$  IP54 or installed inside an IP54 protection box for outdoor use.

## 1.2 SAFETY NOTES

### 1.2.1 Safety Signs Used

The following types of signs are used in this manual and on the charger. They must be adhered to.



**CAUTION:** Warns of electrical hazards.

This sign is intended to alert the user that severe personal injury or substantial property damage can result if the device is not operated as requested.



**ATTENTION:** Warns of a dangerous spot or dangerous situation.

This sign is intended to alert the user that minor personal injury or material damage can result if the device is not operated as requested.



**CAUTION:** Do not touch in case of Electrostatic Discharge (ESD).

Indicates possible consequences of touching electrostatically sensitive components.



No access for unauthorized persons.



Wear safety gloves



Use protective footwear.



Must wear a safety helmet.



Indicates important texts, notes, or tips.

## 1.2.2 Safety Precautions for Installation



Safety gear (helmet, gloves & protective footwear) must be worn when installing the EV charger.



Installation must be performed carefully due to the risk of electric shock. The charger must be installed vertically to allow for ventilation. Do not install on surfaces that vibrate or where the device could be at the risk of impact. Install in noncombustible areas due to the risk of fire. Do not drop any foreign objects, especially metal objects, inside the charger due to a risk of fire.

## 1.2.3 Safety Precautions for Operation



It is strictly forbidden for minors or persons of restricted capacity to be near the charger while in operation. This is to avoid injury. Forced charging is strictly forbidden when the electric vehicle or charger fails.



Electric vehicles can only be charged when the engine is off and the vehicle is stationary. Do not charge in rainy and thunderous weather. Do not use the charger if the charging plug or charging cable is defective, cracked, worn, broken or the charging cable is exposed.

## 1.2.4 Safety Precautions for Maintenance



Personnel must always wear protective gloves and footwear when performing maintenance work.



It is recommended that charger is routinely inspected at least once a week. Do not put flammable, explosive, or combustible materials, chemicals, combustible vapors, or other dangerous materials near the charger due to the risk of fire.



Keep the charging plug clean and dry. Wipe with a clean, dry cloth if soiled.

# Section 2 - Standards Compliance

## 2.1 Safety Standard(s)

Conforms to IEC 61851-1: 2017, IEC 62196-2

## 2.2 Charging Mode and Connection

In accordance with IEC 61851-1, the charging mode of Air5 is classified as Mode 3, and the charging connection is a Case C.

Mode 3:

A method for the connection of an EV to an AC EV supply equipment permanently connected to an AC supply network, with a control pilot function that extends from the AC EV supply equipment to the EV.



Case C:

Connection of an EV to a supply network utilizing a cable and vehicle connector permanently attached to the EV charger.

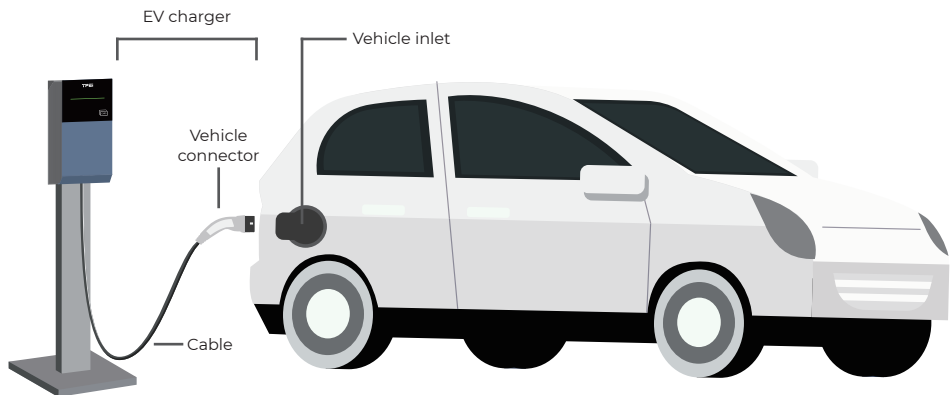


Fig. 2-1

## 2.3 Charging Interface

The charging plug of the Air5 meets IEC 62196-2, Type 2.

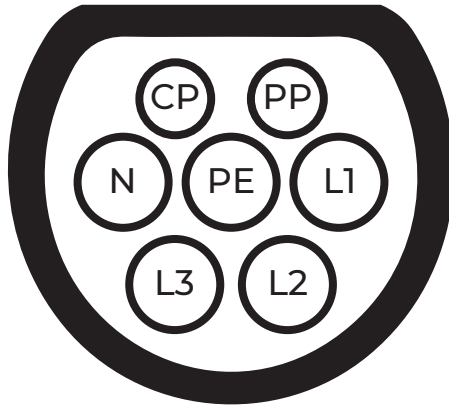


Fig. 2-2 Schematic Diagram of Type 2 Interface

The Air5 provides a Type 2 female plug with charging cable, which only charges EVs with a Type 2 charging socket (vehicle inlet).

# Section 3 - Product Overview & Info

## 3.1 Shape & Dimensions

The shape & dimensions of the Air5 charger are shown in Fig. 3-1

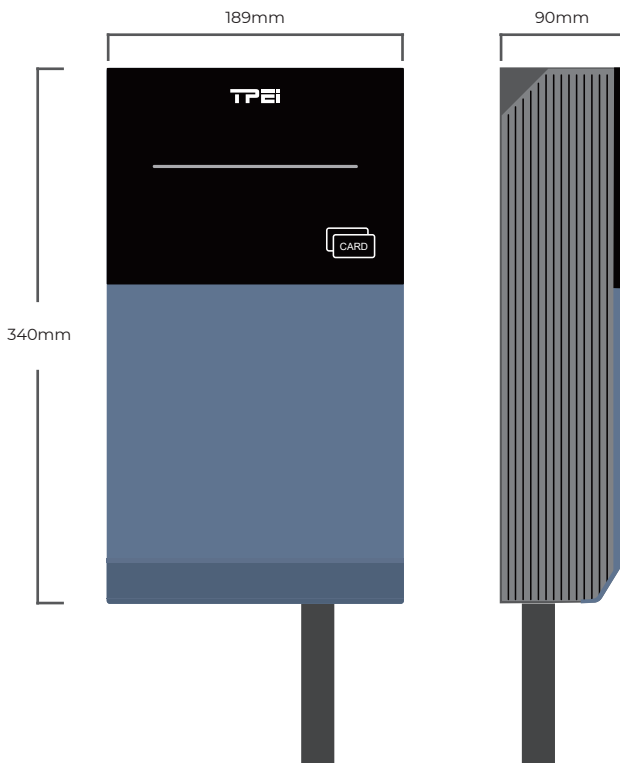


Fig. 3-1 Shape & Dimensions of Air5

# 3.2 Block Diagram

The block diagram of the Air5 charger is shown as Fig. 3-2

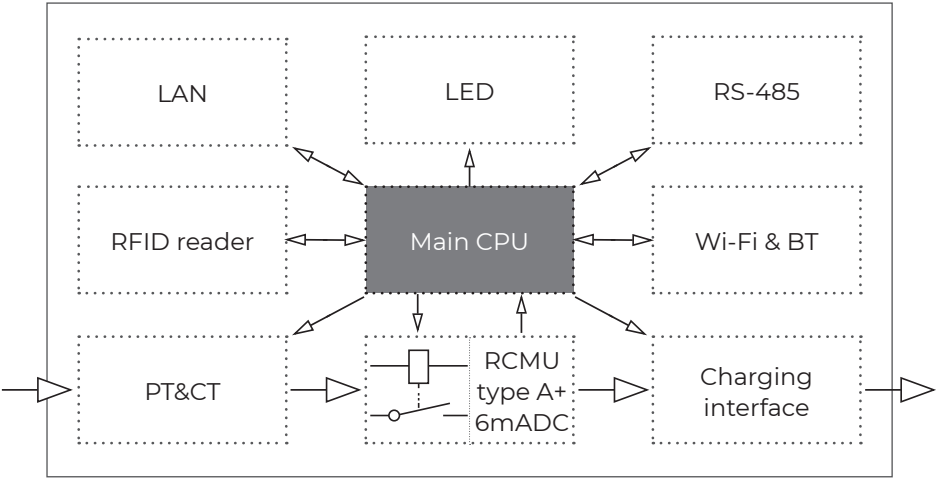


Fig. 3-2 Block Diagram

It is widely used in various European households for electric vehicle charging, as well as various chargers, parking lots, community garages and public electric vehicle charging areas.

# 3.3 Specifications

## 3.3.1 Electrical Specifications

Model Number	Air5		
Rated Voltage	230±10% Vac, 50Hz	400±10% Vac, 50Hz	
Rated Current	32A 1-Phase	16A 3-Phase	32A 3-Phase
Rated Power	7kW	11kW	22kW
Charging Interface	IEC 62196-2, Type 2 plug with 5m cable / IEC 62196-2, Type 2 plug with 7.5m cable		
	<b>Note: Extension cords are not used.</b>		

## Radio parameters

Item	Operating Frequency Range	Maximum Transmitting power	Antenna Gain
WIFI	2400-2483.5MHz	<18dBm	+3dBi
Bluetooth	2400-2483.5MHz	<2dBm	+2dBi

Item	Operating Frequency Range	Transmitting Field Strength	Antenna Gain
RFID	13.56MHz	< 5 dBμA/m @ 3m	+0dBi

### 3.3.2 Functional Descriptions

Charging Mode	Mode 3
Charging Control	Local: Plug and play
	RFID reader mode
Indicator Lights	Charging status indicator
Communication Interface	Ethernet (RJ45 interface)
	Supports OCPP 1.6J Protocol (Optional)
Communication Interface (Optional)	RS-485 with special communication protocols
Safety Protection	Surge protection, over temperature, over / under voltage, over current, LN reverse polarity, leakage, ground protection
RCD Built-in	RAMU, Type A $I\Delta n=30mA + I\Delta dc=6mA$ (Conforms to IEC 62955, IEC 61008)



**Note:** To toggle between the Plug and Play and RFID reader charging modes, touch the supplied charging card on the charger for more than 5 seconds (until you hear a beep sound). After the RFID reader mode is enabled, touch the card on the charger to start or stop charging. Ensure that the charging plug is connected before charging.

### 3.3.3 Mechanical Parameters

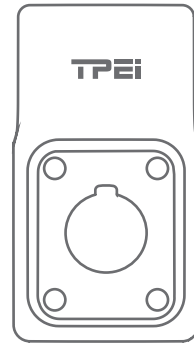
Mounting	Wall-mounted
Net Weight	≤5.9kg (5m cable), ≤7.1kg (7.5m cable)
Dimensions (H×W×D)	340mm × 189mm × 90mm
IP Code	IP65
IK Code	IK10

### 3.3.4 Ambient Conditions

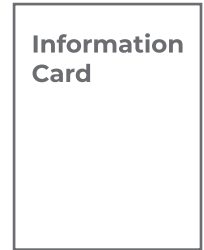
Altitude	≤ 2000m
Storage Temperature	-40 ~ +80°C
Operating Temperature	-30 ~ +50°C
Relative Humidity	≤ 95%RH, no water droplet condensation
Vibration	< 0.5G, no acute vibration and impact
Installation Location	Can be installed indoors or outdoors. Should be installed in an area with good ventilation, and not near flammable or explosive gases.

# Section 4 - What's in the Box?

- a. AC EV Charger 1
- b. Charging Dock 1
- c. Wall-mounting Accessories 1
- d. User Manual 1
- e. Quick User Guide 1
- f. Quality Certificate 1
- g. Wall Installation Template 1
- h. Charging Dock Installation Template 1
- i. M5×40mm Expansion Bolt 7
- j. Charging Card 2
- k. Hex Screwdriver 1
- l. Information Card 1



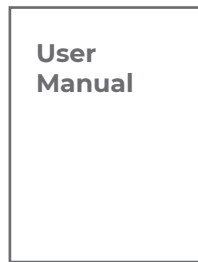
**b**



**l**



**a**



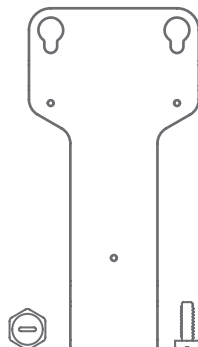
**d**



**e**



**f**



**c**



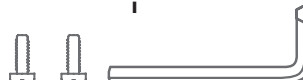
**h**



**g**



**i**



**k**



**j**

# Section 5 - Installation

## 5.1 Pre-Installation Inspection

When unpacking, please carefully check the following:

- Whether the accessories are missing according to the packing list.
- Whether there is any damage to the product that occurred during transportation.
- Whether the model and specification of the machine's nameplate are consistent with the order requirements.



- ▷ If any damage or missing parts are found, please do not start the installation, and contact your vendor as soon as possible.



- ▷ Please keep the packing box and packing materials for 1 month for future handling.
- ▷ The paper packaging is recyclable.

## 5.2 Pre-work Preparation

- When transporting or moving the EV charger, pay attention to the following points to ensure product safety:



- ▷ This product is electrical equipment. It should be handled with care, avoiding violent vibration and impact.
- ▷ The charger shall not be transported by dragging the charging connector or the charging cable.

- In order to ensure the long-term stable operation of the product, it is recommended to avoid installing chargers in extreme weather, as low or high ambient temperatures may affect the installation effect due to expansions and contractions from temperature changes.
- Space requirement: When the charger is fixed on the wall, the minimum space requirements are shown in Fig. 5-1.
- It is suggested that the charger should be installed in a place with good ventilation, no direct sunlight and sheltered from wind and rain. In order to ensure good ventilation, mount the charger vertically with at least the minimum space around all sides.

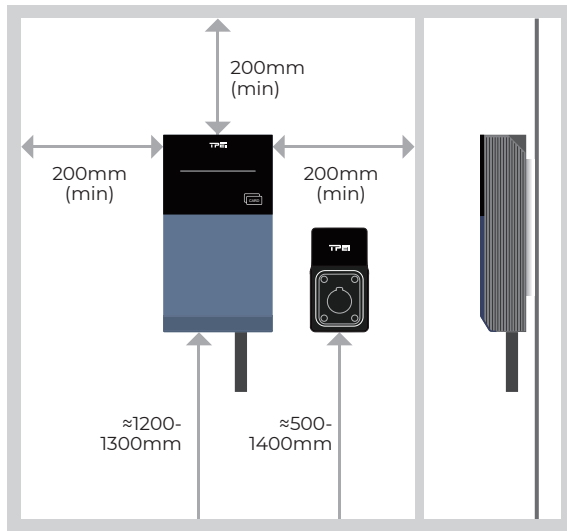

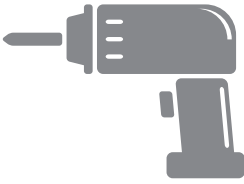


Fig. 5-1 Minimum Space Requirements for Wall Mounting

## 5.3 Tools for Installation

Please have the following tools prepared before installing

No.	Tool Name	Schematic Picture	Main Uses
1	Multimeter		Checking the electrical connection and measuring the voltage
2	Electric impact drill		Drilling mounting holes in the wall

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3

Wrench

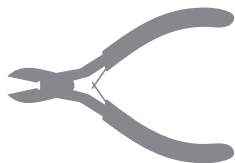


Fastening bolts

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4

Diagonal pliers

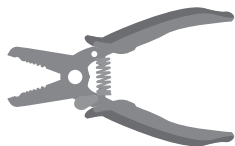


Cutting cables

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5

Wire stripper

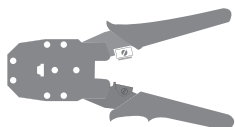


Peeling cables

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6

Crimping pliers



Pressing cable terminal

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7

Phillips  
screwdriver



Fastening screws

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8

Hex screwdriver  
(included)



Fastening screws

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9	Torque screwdriver		Fastening screws to a specified torque
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10	Level tool		Ensuring a level installation
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11	Tape measure		Measuring distance
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12	Pencil		Marking mounting holes
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13	Hammer		Driving expansion anchors into the mounting holes
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## 5.4 Wall Bracket Installation

Before installation, ensure the homeowner has chosen an installation location that allows the charging cable to reach the car's charging port while still providing slack (See Fig. 5-2).

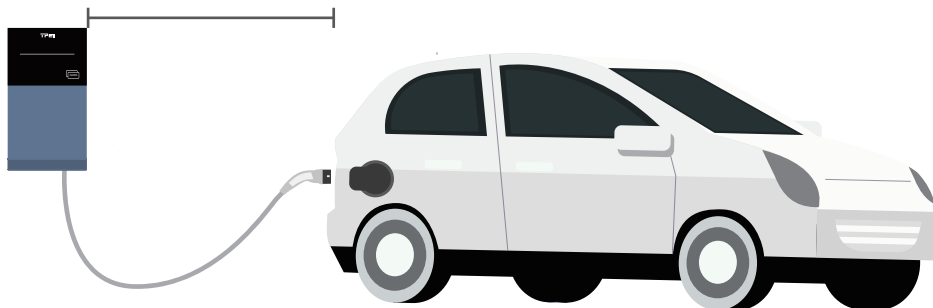


Fig. 5-2



**WARNING:** In areas with frequent thunderstorms, add surge protection at the service panel for all circuits. Ensure all power and ground connections, especially those at the breaker and bus bar, are clean and tight. Remove all oxide from all conductors and terminals before connecting any wiring.

1. Refer to the Fig. 5-3 to understand the dimensions of the wall bracket. Please make sure the space on the wall is at least 3.43" × 4.21" (87mm × 107mm).

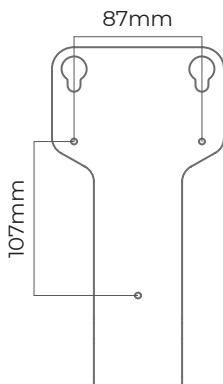


Fig. 5-3

2. Mark the mounting holes on the wall with the installation template. (See Fig. 5-4)

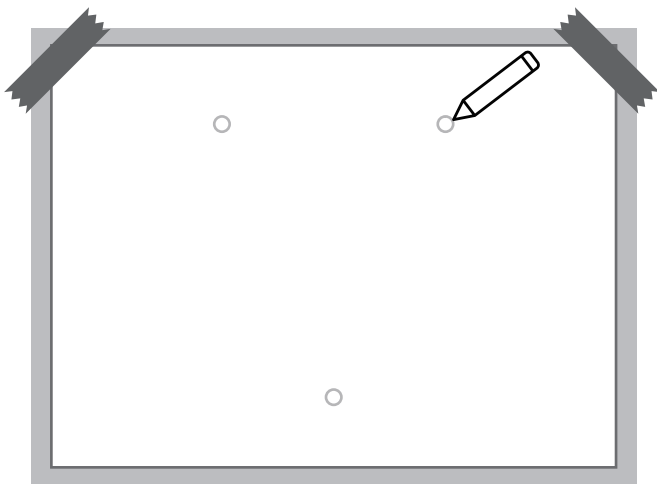


Fig. 5-4

3. Drill the mounting holes into the wall with a depth of at least 1.57" (40 mm). (See Fig. 5-5)

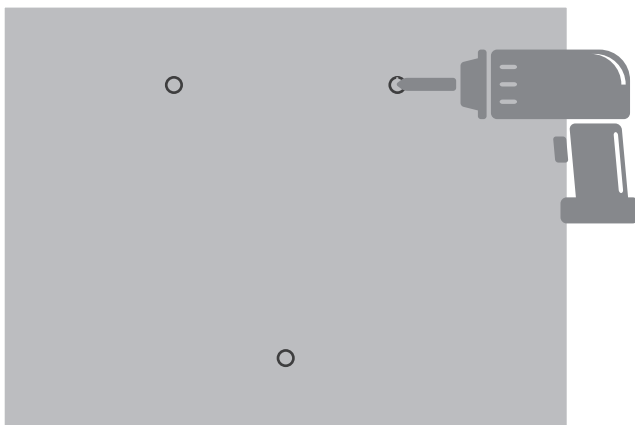


Fig. 5-5

4. Hammer the plastic expansion anchors into the holes. (See Fig. 5-6)

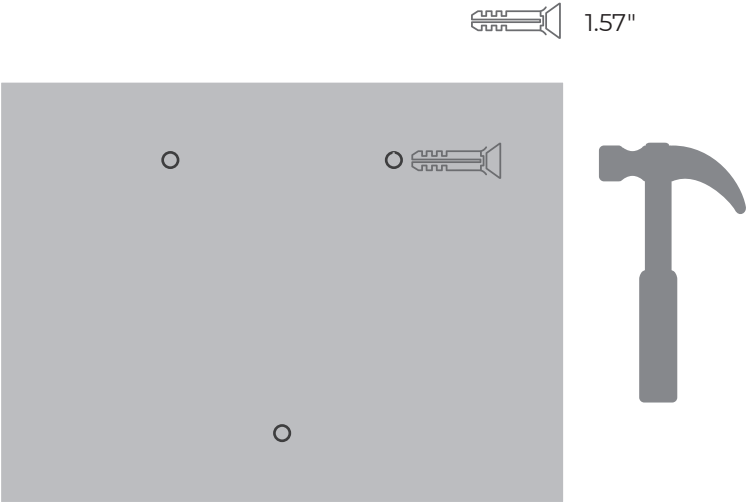


Fig. 5-6

5. Fix the bracket to the wall with the expansion screws (See Fig. 5-7) included in the package.

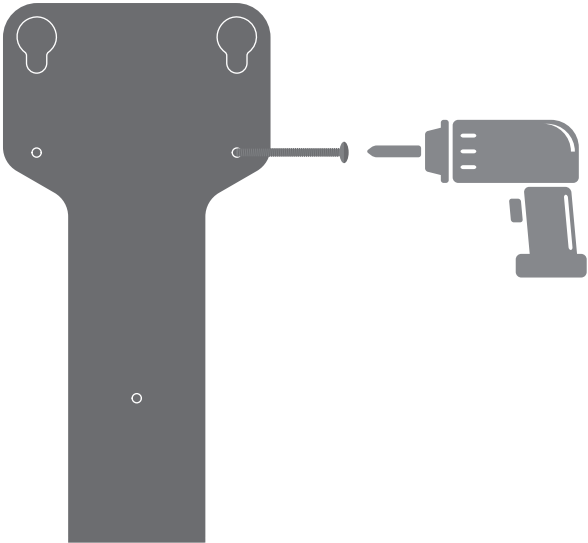


Fig. 5-7

6. Attach the charger to the bracket. (See Fig. 5-8)



Fig. 5-8

7. Fix the charger to the bracket with the hexagon socket head screw included in the package, using the provided hex screwdriver. (See Fig. 5-9)

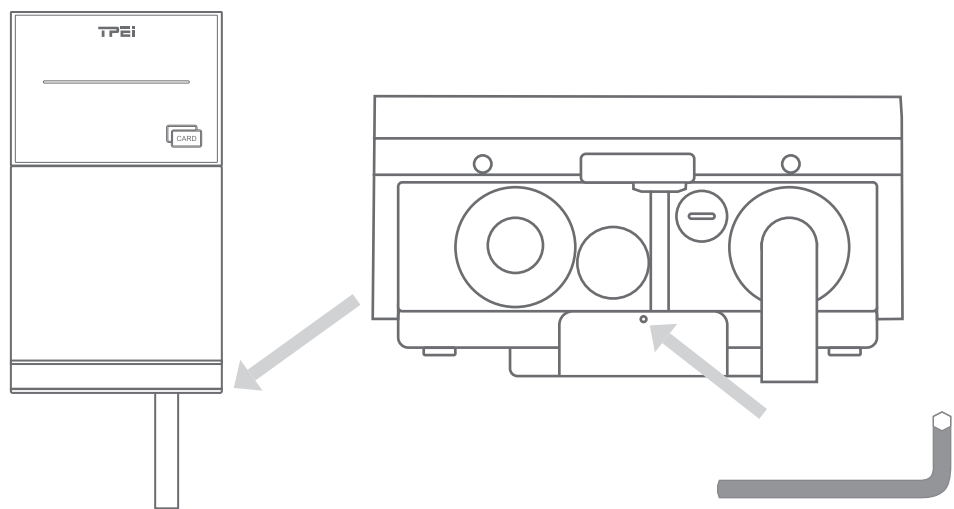


Fig. 5-9

## 5.5 Hardwire Installation



▷ Hardwire installation needs to be done by professional electricians. Please adhere to all safety precautions.

1. Unscrew the two screws on the bottom of the front cover with a Phillips screwdriver, and slide the cover down to remove it. (See Fig. 5-10)

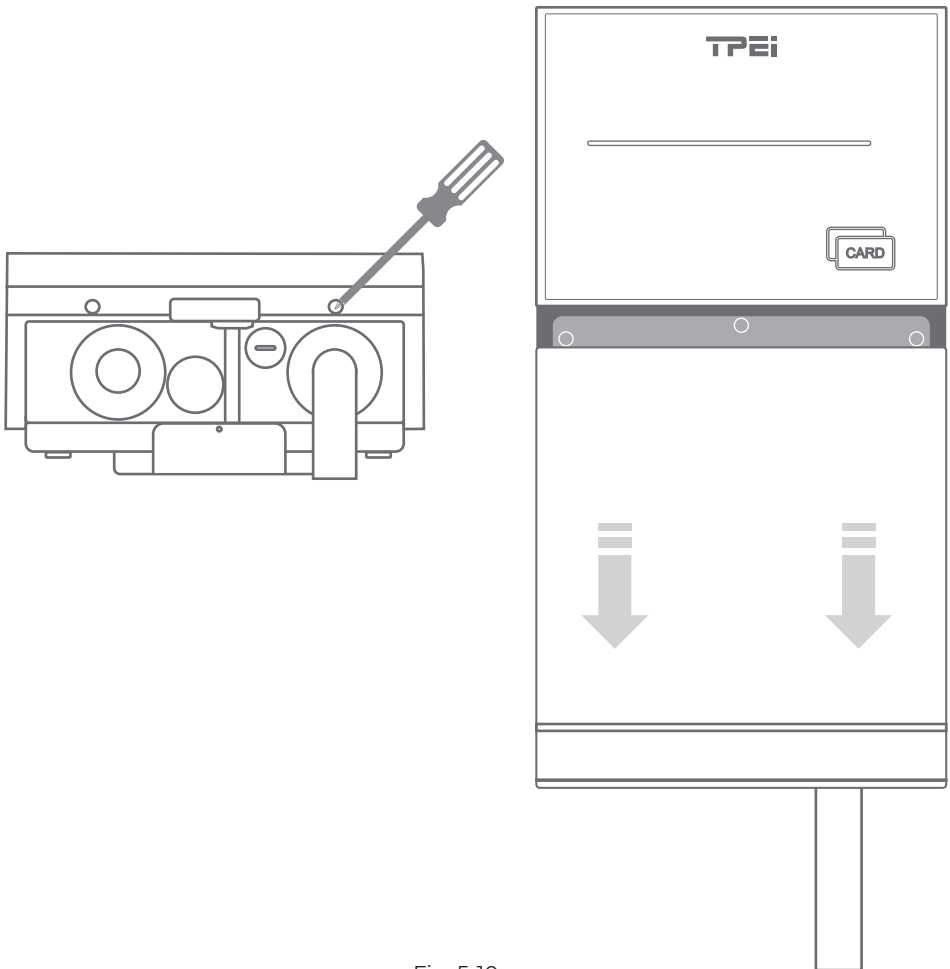


Fig. 5-10

2. Unscrew the eight screws to remove the inner cover. (See Fig. 5-11)

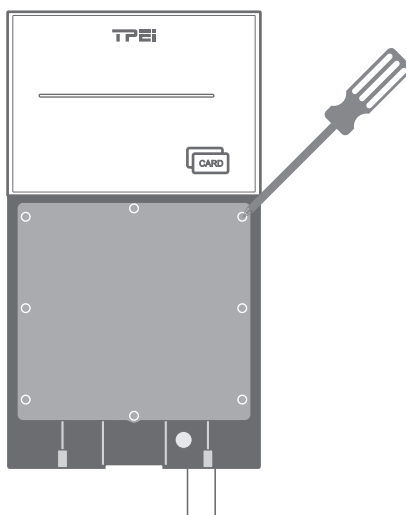


Fig. 5-11

3. Remove the gland at the bottom right of the charger. You can use a large wrench if needed. (See Fig. 5-12)

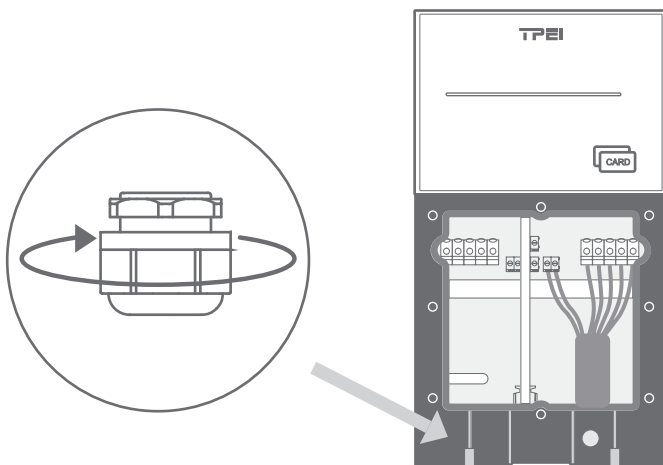


Fig. 5-12

4. Use a wire stripper to remove 10~12 mm of insulation from the prepared power wires, and crimp the exposed wire conductors with the crimping pliers. (See Fig. 5-13)

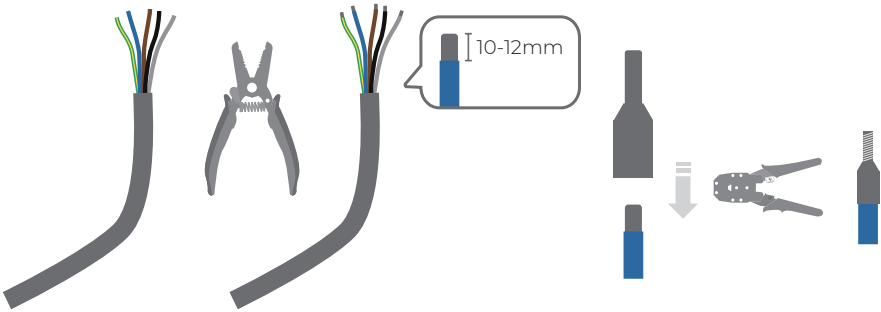


Fig. 5-13



**Note: Wire ferrules are needed (not included).**

5. Pass the crimped power cable through the hole. (See Fig. 5-14)

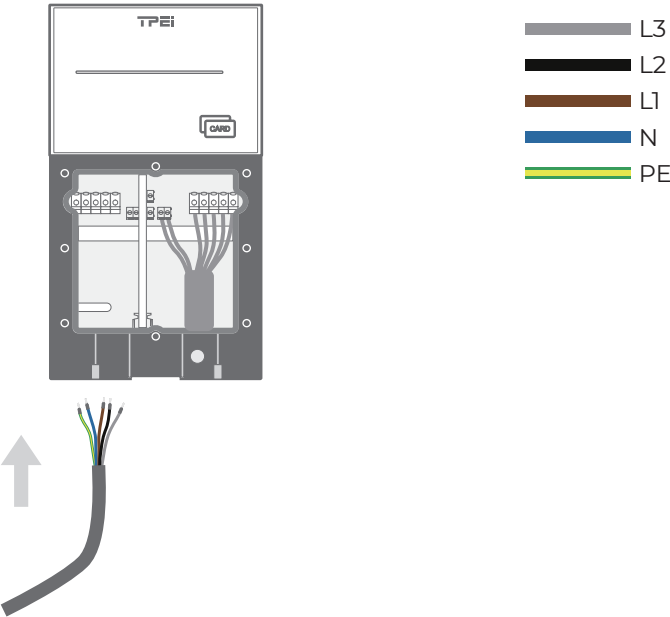


Fig. 5-14



*The supported diameter of outer cable sheath ranges from 17 to 22 mm. For chargers rated at 7kW / 22kW, the minimum size of each wire is 6mm<sup>2</sup>. For chargers rated at 11kW, the minimum size of each wire is 2.5mm<sup>2</sup>.*

6. Loosen the five terminal screws with a Phillips screwdriver and fully insert each wire connector into its correct terminal block. Use a torque screwdriver to tighten the terminal screws with a torque of 19.6 N.cm. (See Fig. 5-15)

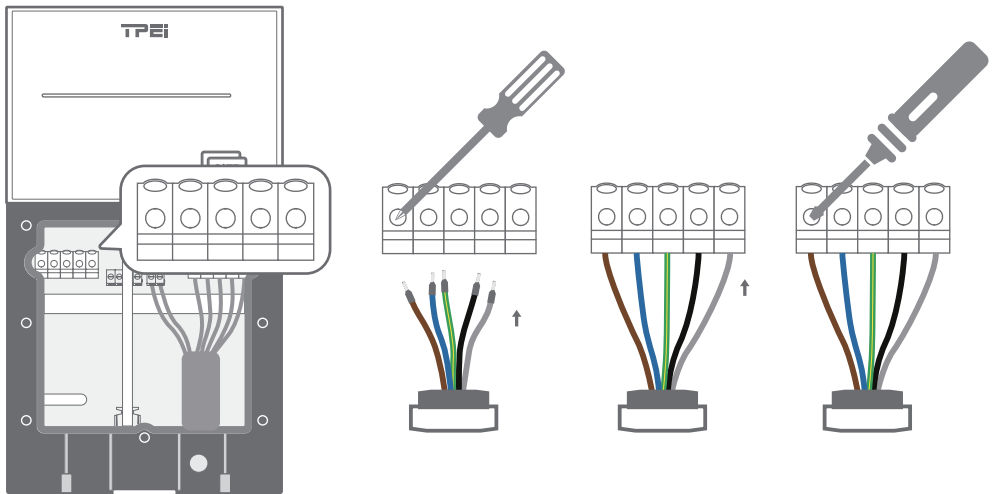


Fig. 5-15



**Note:**

1. For the models of Air5\_7K\_C5\_EU and Air5\_7K\_C7\_EU, only connect the corresponding wire conductors to the L1, N, PE connectors.
2. Carefully install the wires to avoid damage to the Control Pilot (CP) wire.

7. Reinstall the gland and the covers.

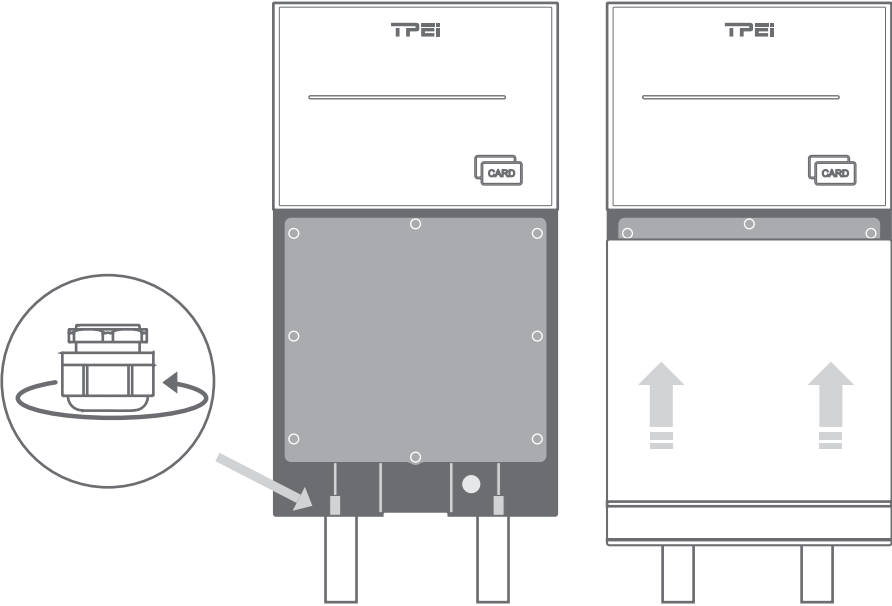


Fig. 5-16

## 5.6 Network Cable Installation

1. Remove the protective cap of the network port on the bottom center of the charger. (See Fig. 5-17)

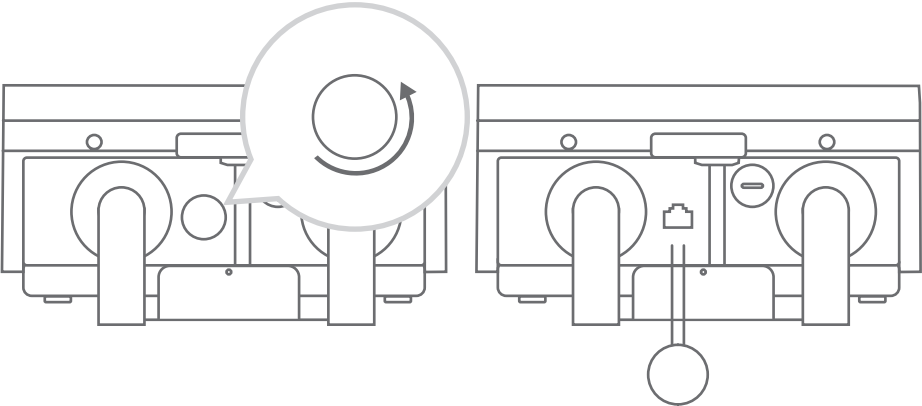


Fig. 5-17

2. Insert the RJ45 plug into the network port. (See Fig. 5-18)

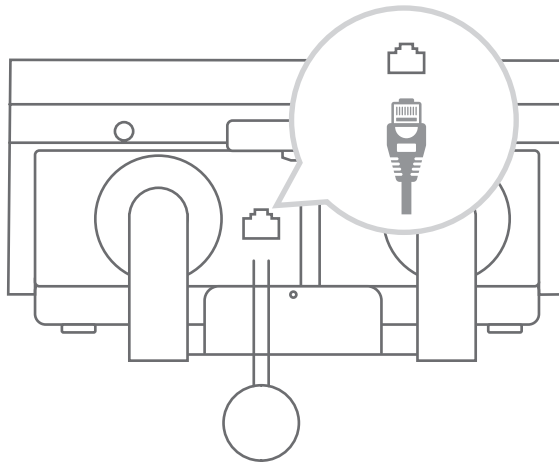


Fig. 5-18

## 5.7 Charging Dock Installation

1. Please make sure the space on the wall is at least 2.93" × 2.28" (74.3mm × 58mm).

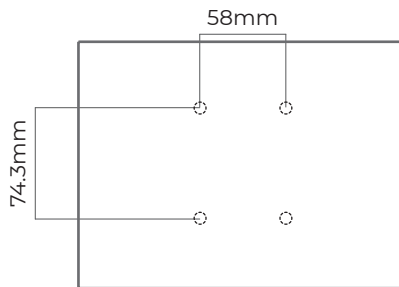


Fig. 5-19

2. Place the installation template on the wall and mark the mounting holes. (See Fig. 5-20)

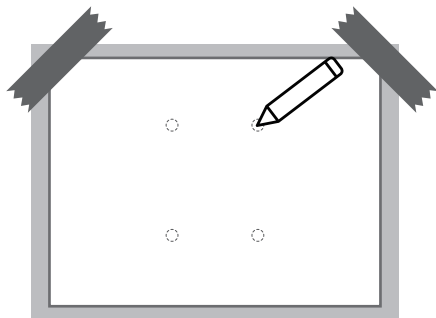


Fig. 5-20

3. Drill the mounting holes on the wall with a depth of at least 1.57" (40 mm), and hammer the plastic expansion anchors into the holes. (See Fig. 5-21)

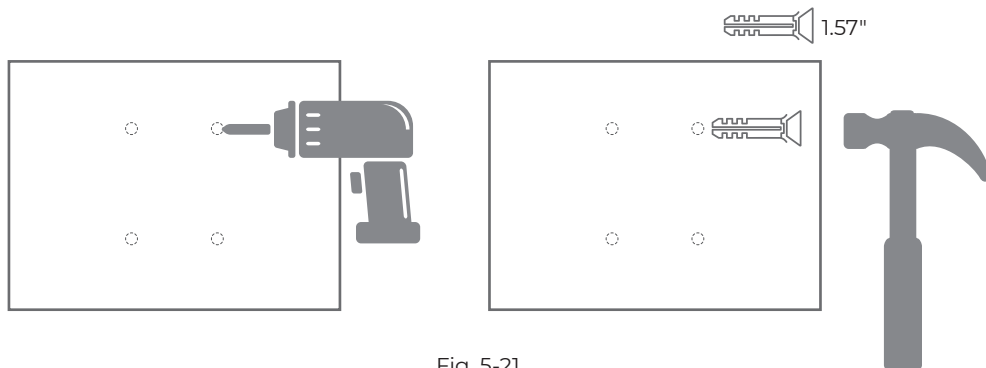


Fig. 5-21

4. Fit the charging plug socket into the charging dock. (See Fig. 5-22)

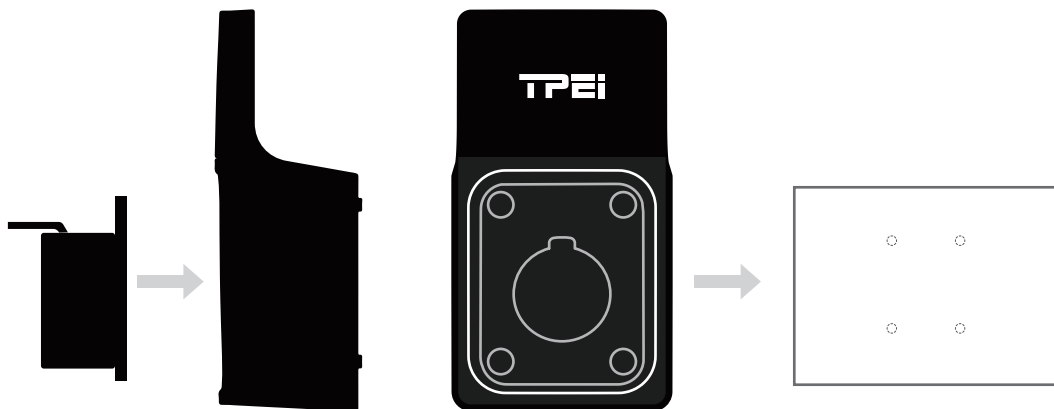


Fig. 5-22

5. Fix the charging dock on the wall with the expansion screws included in the package.  
(See Fig. 5-23)

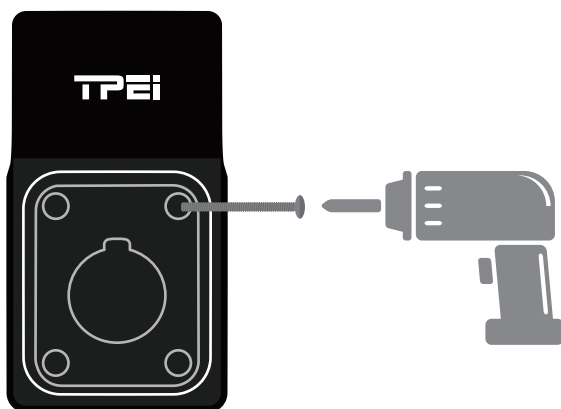


Fig. 5-23




Please put the charging plug back to the Charging Dock after each charge.

# Section 6 - App Configuration

## 6.1 Bluetooth Connection

### Step 1 Download and Install the App

1. Go to the App Store or Google Play, download and install the **Home AC**  app to your phone.
2. Enable Wi-Fi, Bluetooth and Location service for the app access on your phone.

### Step 2 Register and Log in to your EVSE Account

1. Open the app. Select "Create Account" at the bottom of the screen. (See Fig. 6-1)
2. Register an account with your email address and log in. (See Fig. 6-2)

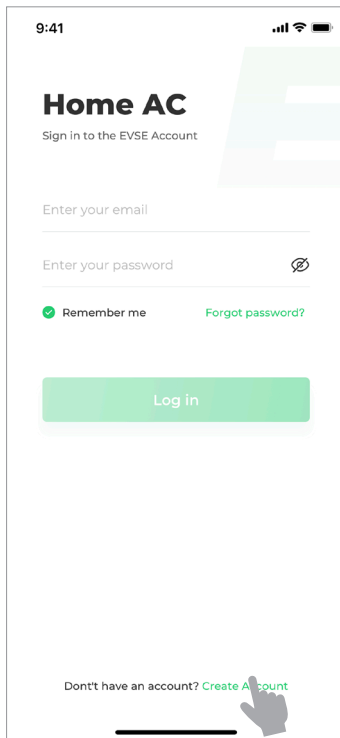


Fig. 6-1

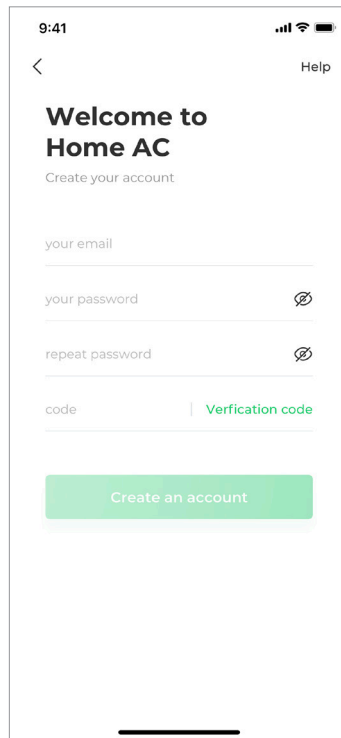
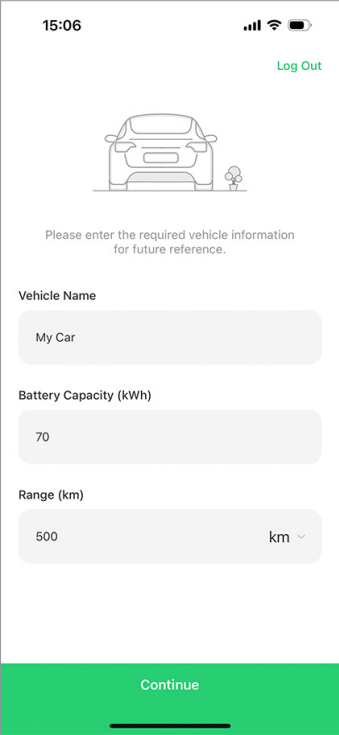



Fig. 6-2

### Step 3 Bind the Charger

1. Enter the vehicle information as required (See Fig. 6-3). The information will be used to calculate the cost difference between gas and electricity (See Fig. 6-4). You can check these data when the charging completes.



15:06 Log Out



Please enter the required vehicle information for future reference.

Vehicle Name

My Car

Battery Capacity (kWh)

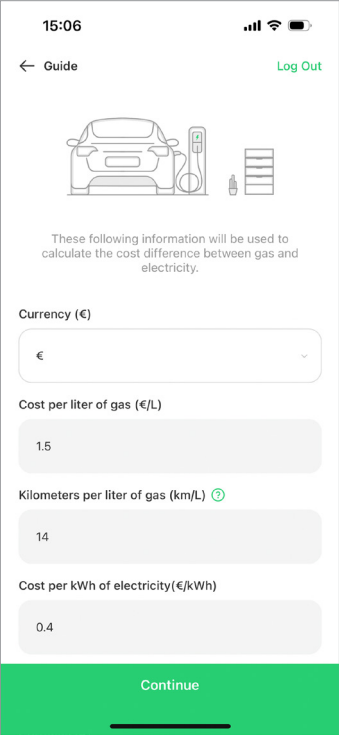
70

Range (km)

500 km


Continue

Fig. 6-3



15:06 Log Out

← Guide




These following information will be used to calculate the cost difference between gas and electricity.

Currency (€)

€

Cost per liter of gas (€/L)

1.5

Kilometers per liter of gas (km/L) 

14

Cost per kWh of electricity(€/kWh)

0.4

Continue

Fig. 6-4

2. Tap "Add Charger" (See Fig. 6-5). Then select the charger you are using. (See Fig. 6-6)

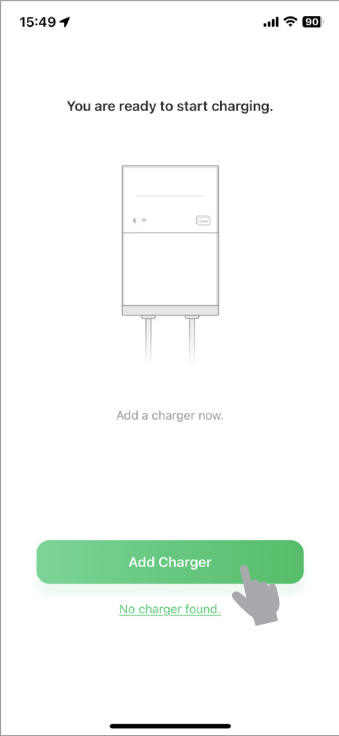


Fig. 6-5



Fig. 6-6

3. Tap "Bind Charger" (See Fig. 6-7). Select the target device when the scanning completes.  
(See Fig. 6-8)



**Tips**

Ensure that Bluetooth is enabled on your phone. The Bluetooth name of the device is evse\_6100XXXXXX.

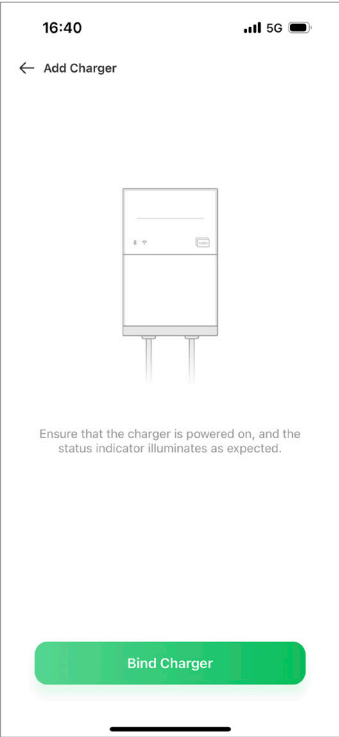


Fig. 6-7

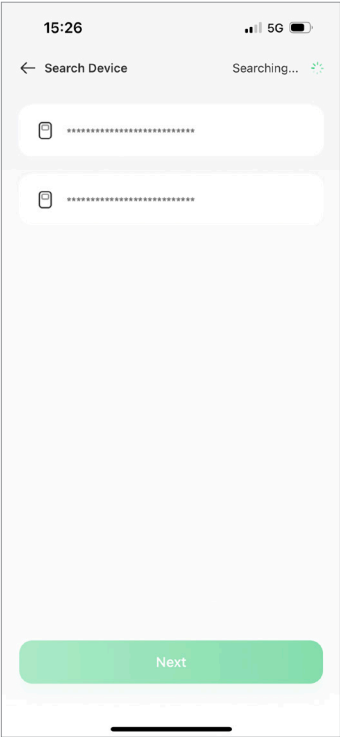


Fig. 6-8

# 6.2 Network Configuration

## 6.2.1 Wi-Fi Configuration

1. After the charger is successfully connected via Bluetooth, tap "Network Setting" (See Fig. 6-9). Tap "Allow" when the Attention message pops up. (See Fig. 6-10)

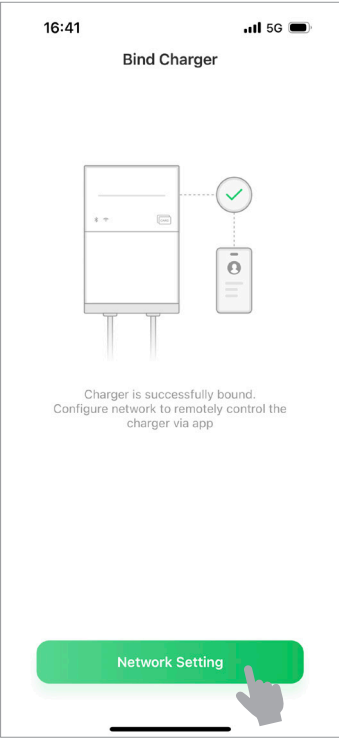


Fig. 6-9

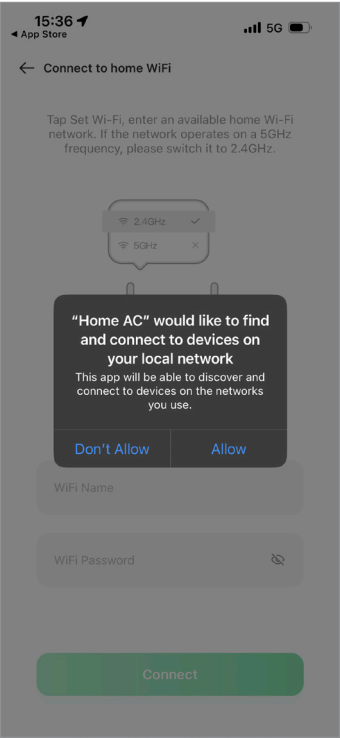



Fig. 6-10

2. Enter the Wi-Fi name and password you want to connect to. Then tap "Connect". (See Fig. 6-11)
3. Connected successfully. You can tap the  icon to rename your charger. (See Fig. 6-12)

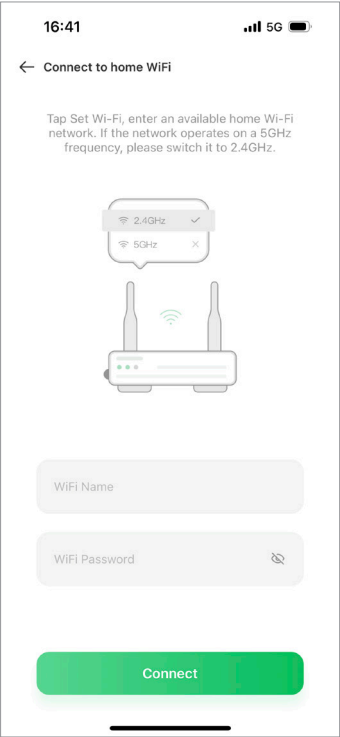


Fig. 6-11

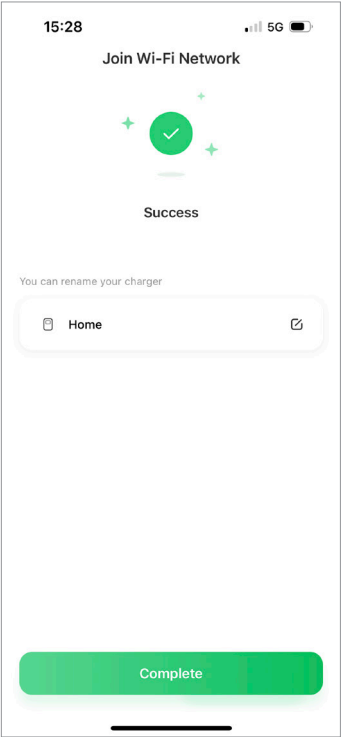


Fig. 6-12

## 6.2.2 Wired Network Configuration

To set up a wired network for the Air5-US or Air6-US, connect the network cable to the network port on the bottom center of the charger.

## 6.3 Charging Configuration

### 6.3.1 Start Charging

1. After the charging plug is connected to the vehicle, tap "Charge Now" to start charging.  
(See Fig. 6-13)

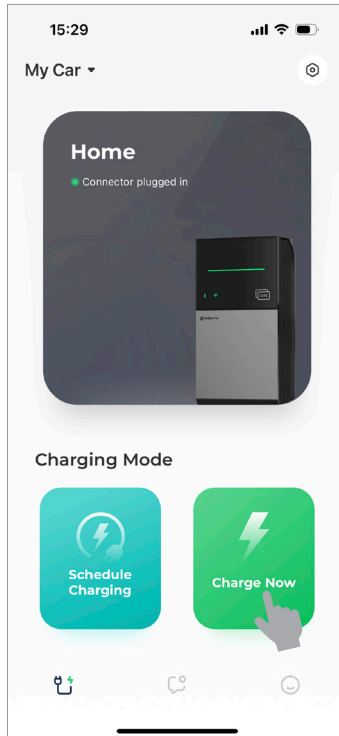





Fig. 6-13

2. You can check the charging status during charging. Tap the  icon to stop charging (See Fig. 6-14). The icon turns to  (See Fig. 6-15). Tap the  icon to view the charging details. (See Fig. 6-16)

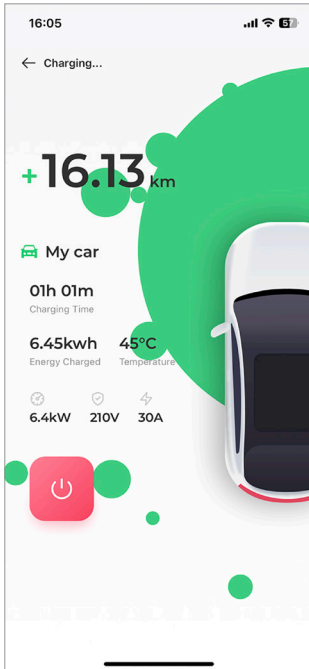


Fig. 6-14

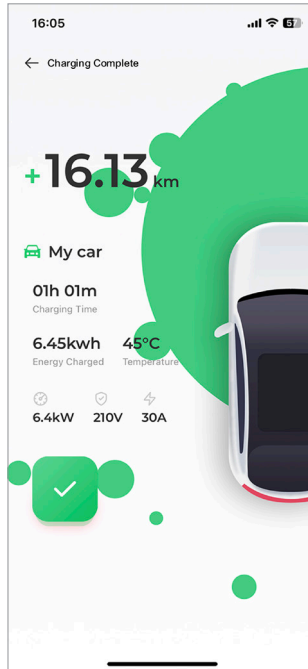


Fig. 6-15

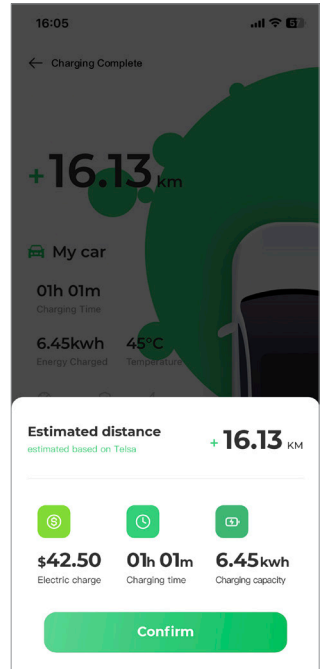


Fig. 6-16

### 6.3.2 Schedule Charging

Tap "Schedule Charging" (See Fig. 6-17). Enable "Schedule charging". Select "Fixed Schedule" to set a fixed daily charging routine(See Fig. 6-18). Select "Custom Schedule" to set various charging times for each day. (See Fig. 6-19)



Fig. 6-17

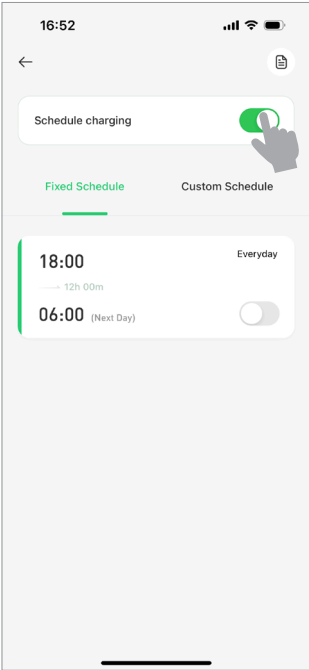


Fig. 6-18

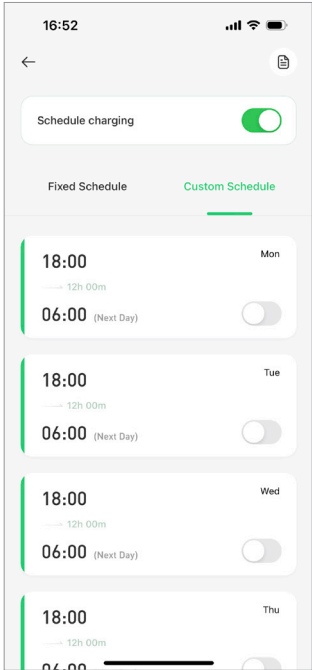





Fig. 6-19

**Note:**

The screenshots used in this User Manual may slightly differ from the actual app due to ongoing app updates.

### 6.3.3 Charger Settings

Tap the  icon on the upper-right corner to configure the following settings. (See Fig. 6-20 and Fig. 6-21)

1.  : Tap the icon to edit the charger name.
2. Plug and Play: Tap the  icon to enable Plug and Play. In Plug and Play mode, "Schedule Charging" and "Charge Now" are disabled.
3. Current (A): Tap to set the charging current.
4. Change Network: Tap to perform network configuration.
5. Firmware Version: Tap to check the firmware version of the app.
6. Unbind Charger: Tap to unbind the charger as needed.

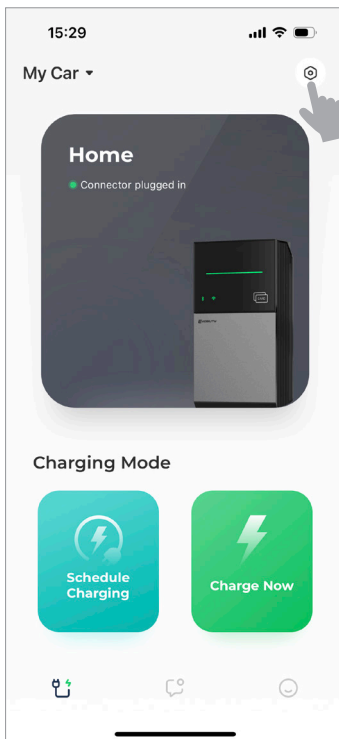


Fig. 6-20

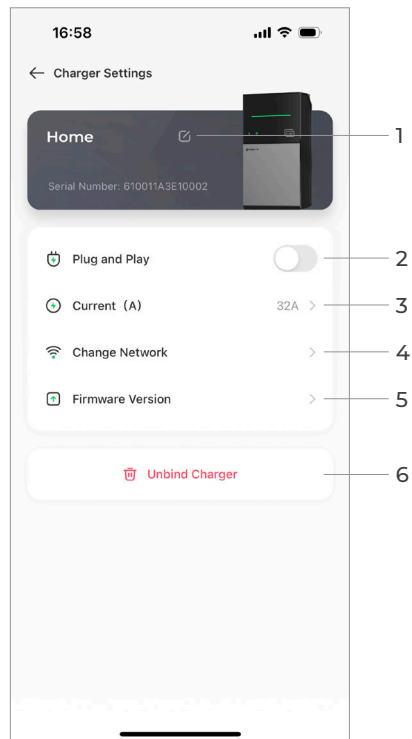


Fig. 6-21

# Section 7 - LED Indicators

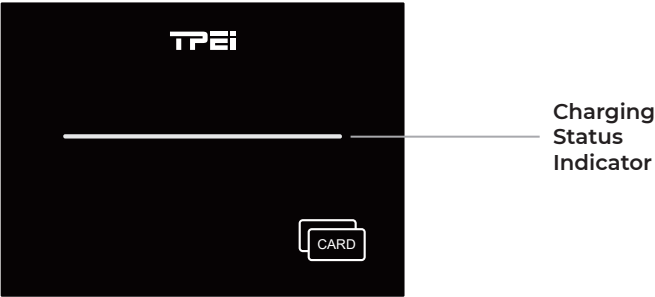


Fig. 7-1

Name	Indicator Color	Indicator Status	Connotation
Charging Status Indicator	Green	ON	Standby
	Blue	ON	Charging plug connected, ready to start charging / Charging complete (plug still connected)
		Pulsing	Charging in progress
	Green & Red	Alternatively Blinking (1 green blink, 1~12 red blinks)	Fault (for more details, please see Section 8 - Fault Handling)

## Section 8 - Fault Handling

When a fault occurs, the charging status indicator will blink green (once) and blink red (1~12 times), then repeat.

Indicator Status	Fault Code	Meanings	Handling Methods
1 red blink	E001	LN reverse polarity or ground fault	Check if the input power cable is correctly connected or the ground wire is securely connected.
2 red blinks	E002	Relay sticking	Contact after-sales service (charger components may be damaged and need to be replaced)
3 red blinks	E003	Relay rejection fault	Contact after-sales service (charger components may be damaged and need to be replaced)
4 red blinks	E004	Input overvoltage	Power grid failure, wait until the input voltage is automatically recovered.
5 red blinks	E005	Output overcurrent	Contact after-sales service (This may be caused by faulty charging cable or output short circuit).
6 red blinks	E006	Overtemperature	Check if the temperature of the charger is too high. Stop charging and wait until the temperature is dropped.
7 red blinks	E007	Leakage	Contact after-sales service (charger components may be damaged and need to be replaced)
8 red blinks	E008	RCD fault	Contact after-sales service (charger components may be damaged and need to be replaced)
9 red blinks	E009	CP signal fault	Contact after-sales service (This may be caused by a faulty OBC or CP circuit fault)

10 red blinks	E010	Metering unit fault	Contact after-sales service (charger components may be damaged and need to be replaced)
12 red blinks	E012	Card reader communication error	Contact after-sales service (charger components may be damaged and need to be replaced)

## Section 9 - Warranty

### TPEi's Limited Warranty

TPEi warrants to its original purchaser that the company's products will be free from defects in material and workmanship for 24 months (for the charger) and 12 months (for the charging cable) from the date of purchase (Warranty Period).

For the defects reported during the Warranty Period, TPEi will either repair or replace the defective part or product according to its technical support analysis and confirmation. TPEi shall not be liable for any incidental or consequential damages arising from the device's use, misuse, or mounting.

If there is any conflict between the TPEi warranty policy and local laws, the local laws shall prevail.

This limited warranty is void under the following conditions:

- Misused, disassembled, altered or repaired by unauthorized stores or technicians.
- Careless handling and/or improper operation.

Notice: All information in this manual is based on the latest information available at the time of publication and no warranty can be made for its accuracy or completeness. TPEi reserves the right to make changes at any time without notice.

# RED Declaration of Conformity (DoC)

Unique identification of this DoC:

We,

Chongqing New Journey Environmental Protection Technology Co., Ltd.

No. 107-142 Yongxiang Road, Shapingba District, 400000 Chongqing,

PEOPLE'S REPUBLIC OF CHINA

**declare under our sole responsibility that the product:**

product name: AC electric vehicle charging station

trade name:

type or model: Air5\_7K\_C5\_EU, Air5\_7K\_C7\_EU, Air5\_11K\_C5\_EU,  
Air5\_11K\_C7\_EU, Air5\_22K\_C5\_EU, Air5\_22K\_C7\_EU,  
Air6\_7K\_S\_EU, Air6\_11K\_S\_EU, Air6\_22K\_S\_EU

relevant supplementary information: None

(e.g. lot, batch or serial number, sources and numbers of items)

**to which this declaration relates is in conformity with the essential requirements and other relevant requirements of the RED (2014/53/EU).The product is in conformity with the following standards and/or other normative documents:**

1.HEALTH & SAFETY (Art. 3(1)(a)): EN IEC 61851-1:2019, IEC 61851-1:2017,  
EN 62311:2008, EN IEC 62311:2020

2.EMC (Art. 3(1)(b)): EN 301 489-1 V2.2.3:2019, EN 301 489-3 V2.3.2:2023,  
EN 301 489-17 V3.2.4:2020, EN IEC 61851-21-2:2021

3.SPECTRUM (Art. 3(2)): EN 300 328 V2.2.2:2019, EN 300 330 V2.1.1:2017

4.OTHER (incl. Art. 3(3) and voluntary specs): N/A

Accessories: N/A

Software: N/A

Technical file held by: Chongqing New Journey Environmental Protection Technology Co., Ltd.

Place and date of issue (of this DoC): Chongqing, China. 2024-01-26

Signed by or for the manufacturer:

(Signature of authorised person)

Name (in print):

Title:

**Manufacturer:**

Chongqing New Journey Environmental Protection Technology Co., Ltd.  
No. 107-142, Yongxiang Road, Shapingba District, Chongqing, P.R. China

**Email:**

tpei.aftersale@gmail.com



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